

## Resale Restrictions

Ticombo is a marketplace committed to being transparent and providing our users with all necessary details to make a purchase or sale. Accordingly, we want to inform you about possible resale restrictions that tickets listed on our marketplace may face. It's important to understand that these restrictions can arise from legal requirements as well as terms and conditions set by event organizers or ticket issuers. These restrictions might apply whether the tickets are bought on our marketplace or any competitor and **might result in you being denied entry**.

Please note that any purchase made on our marketplace is covered by the **TixProtect Policy**<sup>1</sup>, meaning that you will obtain a full refund in the case that you are unable to enter the venue due to any of these restrictions. Our goal is to provide you with a peace of mind and ensure a positive experience when using our platform.

### (i) Legal Restrictions :

There are certain legal restrictions that may impact the resale of tickets. These restrictions can vary depending on the jurisdiction and the specific event. For example, some events may have laws or regulations in place that only allow resale of tickets with a certain price cap or require specific authorization for resale.

Resale in countries such as France, Belgium or Italy, requires the seller to have authorization from the organizer. Similarly, other jurisdictions such as Ireland, UK, Norway, Denmark, Australia impose resale price restrictions only on specific events. Meanwhile, federations such as the U.S.A. have different regulations in each state.

- You may find more information on U.S.A. regulations here<sup>2</sup>.
- You may find more information on EEA regulations here<sup>3</sup>.

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<sup>1</sup> <https://www.ticombo.com/en/index/terms-and-conditions/tixprotect>

<sup>2</sup> [https://www.squirepattonboggs.com/-/media/files/insights/publications/2024/08/2024-guide-to-us-ticket-resale-regulations/2024-us-ticket-resale-guide.pdf?rev=89309dc0915745f7bd1e03aa3f9f420a&sc\\_lang=en&hash=B576D2F699F43C18AFE422C756ED75A5](https://www.squirepattonboggs.com/-/media/files/insights/publications/2024/08/2024-guide-to-us-ticket-resale-regulations/2024-us-ticket-resale-guide.pdf?rev=89309dc0915745f7bd1e03aa3f9f420a&sc_lang=en&hash=B576D2F699F43C18AFE422C756ED75A5)

<sup>3</sup> [https://commission.europa.eu/live-work-travel-eu/consumer-rights-and-complaints/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net\\_en](https://commission.europa.eu/live-work-travel-eu/consumer-rights-and-complaints/resolve-your-consumer-complaint/european-consumer-centres-network-ecc-net_en)

Due to the variety and constant change of regulations, we encourage you to research and familiarize yourself with any applicable laws or regulations of the event's location and/or place of transaction before purchasing and/or reselling tickets.

**(ii) Restrictions by Terms and Conditions:**

Even if the regulations allow for resale, event organizers or ticket issuers sometimes impose their own terms and conditions regarding ticket resale. These terms and conditions could include restrictions on the resale of tickets, limitations on transferability, or requirements for authorization from the organizer. It's important to review the terms and conditions associated with each event carefully.

Here you will find the T&Cs of the major upcoming events to the public (Ticombo does not have terms connected to other distribution channels such as Sponsor, Federations, Commercial Partners, Internal, VIP Packages/Travel Packages, Invited people or Volunteers):

- Roland Garros<sup>4</sup>
- F1 Italy Grand Prix<sup>5</sup>
- Six Nations<sup>6</sup>
- Wimbledon<sup>7</sup>
- UEFA Champions League Final<sup>8</sup>
- UEFA Women's Euro 2025<sup>9</sup>
- Winter Olympic and Paralympic Games<sup>10</sup>

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<sup>4</sup> [https://fft-billetterie.cdn.prismic.io/fft-billetterie/Z45B5pbqstJ99og8\\_CGVRG2025FFT\\_EN.pdf](https://fft-billetterie.cdn.prismic.io/fft-billetterie/Z45B5pbqstJ99og8_CGVRG2025FFT_EN.pdf)

<sup>5</sup> <https://tickets.formula1.com/en/t-61-terms-and-conditions>

<sup>6</sup> <https://www.sixnationsrugby.com/en/tickets-and-hospitality>

<sup>7</sup> [https://www.wimbledon.com/en\\_GB/tickets/ticket\\_terms\\_and\\_conditions.html](https://www.wimbledon.com/en_GB/tickets/ticket_terms_and_conditions.html)

<sup>8</sup> [https://editorial.uefa.com/resources/0298-1d6ae1f48dcc-d198599b817f-1000/uclf\\_2025\\_gp\\_fans\\_terms\\_and\\_conditions\\_en.pdf](https://editorial.uefa.com/resources/0298-1d6ae1f48dcc-d198599b817f-1000/uclf_2025_gp_fans_terms_and_conditions_en.pdf)

<sup>9</sup> [https://editorial.uefa.com/resources/0292-1c0054d9f9aa-3c19018d1d4e-1000/weuro\\_2025\\_gp\\_fans\\_terms\\_and\\_conditions\\_en.pdf](https://editorial.uefa.com/resources/0292-1c0054d9f9aa-3c19018d1d4e-1000/weuro_2025_gp_fans_terms_and_conditions_en.pdf)

<sup>10</sup> <https://tickets.milanocortina2026.org/en/help/terms/>

- Tomorrowland<sup>11</sup>

It's worth noting that sellers listing tickets on our marketplace are obliged declare that they are authorized to sell their tickets. This authorization may come from being sponsors, hospitality providers, or any other reason for which their tickets are not subject to the resale restrictions imposed by the organizers.

However, despite these declarations, tickets may still be subject to resale restrictions imposed by event organizers or legal requirements. In practice, most organizers do not normally enforce any restrictions on event entry for tickets being purchased in violation of stated terms and or ticket holders not matching the original purchasers' identity or whether the person is not present.

The terms and conditions of organizers may contain certain requirements or restrictions for the resale of tickets. Certain restrictions may be contrary to EU law, and Ticombo is in the process of actively challenging anticompetitive monopolies in the secondary ticketing market which cause a prejudice to the consumer. However, Ticombo does not advocate, induce nor promote the breach of the organizers terms unless these have been declared void or illegal by a competent public authority. If you are in doubt of your rights as a consumer, we advise you to conduct your own research and seek relevant legal advice.

As there is a large number of sellers and events on our site, we encourage our users to inform themselves regarding both any applicable legal restrictions and the terms and conditions of the event. In the case that you believe an event, or a specific listing, is subject to resale restrictions, we encourage you to let us know via our flagging system located on each event and listing. This will help us continue to improve our platform and to inform our users.

Please note that Ticombo merely provides a technology Platform to bring together sellers and buyers of tickets for events and neither hosts events or sells tickets nor gets involved in the performance of the contract between the buyer and the seller with regards to the tickets in any other way. Ticombo does not take title to the underlying ticket and the actual transactions are between the buyers and sellers. Ticombo does

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<sup>11</sup> <https://belgium.tomorrowland.com/en/sales-info/general-terms-conditions/>

not participate in the transaction between the buyer and the seller. While Ticombo is unable to guarantee entry to the event, it protects all its users with its TixProtect Policy.

If you have any questions or concerns about this or our TixProtect Policy, please don't hesitate to contact our customer support team ([support@ticombo.com](mailto:support@ticombo.com)). We're here to help and ensure that your ticket-buying experience is smooth and hassle-free.

Thank you for choosing Ticombo.

### **Note for Sellers:**

As a seller on the Ticombo platform, you have the responsibility to ensure not only that you are the legal owner of the ticket offered for sale, but also that you are able to transfer and resell the ticket/s. As a seller, you may set your own terms for each listing, however, these cannot not conflict with the Platform's terms and conditions. In case of conflict, the seller's terms shall be deemed invalid.

Ticombo may impose price caps on certain events and or tournaments to avoid excessive prices. Ticombo does not allow for sellers to post tickets on the Platform which were obtained using bots or any other automated software to obtain tickets in violation of the events' terms and conditions.

Ticombo will warn, fine, suspend and/or ban sellers that violate its terms and conditions<sup>12</sup>.

If you have any questions, you may contact Ticombo's customer support team or your account manager.

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<sup>12</sup> <https://www.ticombo.com/en/index/terms-and-conditions/default>